# **QLS EXHBIT 1**

### 310 2 TDUS/REETA's WA-19-855235-RM.

106. 9/24/2019

File Closed by Jstavee Entered by Jstavee

10:51 AM

Reason: Sold Third Party Close Date: 9/24/2019

107.

10:51 AM

9/24/2019 **24 hour Final Billing notification** Entered by Jstavee

This file was closed on 9/24/2019.

Please close & bill your file within 24 hours of the closed date. Any item that is not added or is added past the 24-hour mark may be rejected and not considered for payment.

Trustee Sale Number: WA-18-835092-SW

Loan Number:

Title Order Number: TSG1709-WA-3301634 611169299

THIS DOCUMENT WAS AUTOMATICALLY GENERATED THROUGH QUALITY LOAN SERVICE.. Email Sent To: nppaccounting@firstam.com;nppcancels@firstam.com Email Sent To: swest@qualityloan.com

108. 9/24/2019

11:13 AM

tcf- 3p atty Entered by rebmartinez

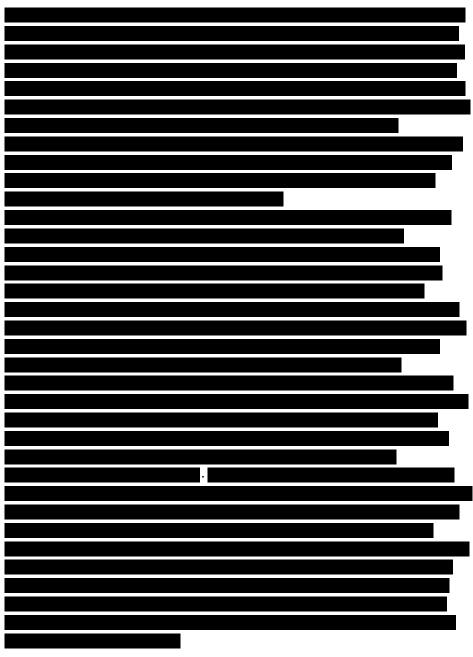
+17144621146- David w/ Elite Legal Network- client filed bk prior to sale, sale went through anyway- calling to have it rescinded- consulted with wa reception (Angel) and was adv to contact Sierra- warm xfer to Sierra/rolled to vm - brought call back- warm xfer to wa reception/Jeffrey

109. 9/24/2019 12:46 PM

TCF Attorney David Miller, Elite Legal Network Entered by istenman

714-462-1146 - said he represents an Heir Sarah Hoover in Loss Miottigation directly with PHH. Said she filed a Chapter 13 BK case number 19-42890 9/9/2019. Said she had notified PHH and PHH advised they would notify us. Ran docket and forwarded to BK HUB for review





111.
9/25/2019 **tcf-3p** Entered by rebmartinez
3:51 PM

+17144621146- 3p- verified prop-calling regarding a recission of sale-warm xfer to wa reception/Kristen

112. **TCF David Miller, Elite Legal Network** Entered by koswood

9/25/2019 3:57 PM

> Calling in and has additional questions regarding property. His client filed BK and PHH supposedly said they would notify us and did not do it. He asked about if our file was noted. Warm transfer to Robert McDonald. 00:00 GARDEN GROVE CA - (714) 462-1146 called ECC MH Mandatory Greeting - 5406 00:00 ECC MH Mandatory Greeting -5406 transferred call to IVR\_09 - 5509 00:23 IVR\_09 - 5509 transferred Martinez - 5835 02:01 ECC QLS G05 - WA Reception -5305 transferred call to K Oswood WA - 8056 06:23 K Oswood WA - 8056 transferred call to Robert McDonald WA - 2336

113. 10/3/2019

tc-Sarah Hoover Entered by etorres

11:23 AM

SARAH HOOVER wntd to spk with Rocky direct regarding file, she advised had spkn with him in the past. wrm trnsfrd to Robert M

114.

11/26/2019 Left VM for Richard Nast Entered by rmcdonald

10:00 AM

115. 12/3/2019

Mike Lappano CELL Entered by rmcdonald

116. 1/7/2020 9:02 AM

5:18 PM

# FC Attorney and Borrower Communication - Servicer Action Entered by Swest

Issue: FC Attorney and Borrower Communication - Servicer Action Required: Active Issue Description: spacer FC Attorney and Borrower Communication - Servicer Action Required. To be used for purposes of documenting system after firm has been contacted by the borrower and action is required to be taken by the Servicer. (BORATT task) spacer Start Date: 1/7/2020 Close Date: n.a. Entered By: Sierra West (at-mholt) Closed By: n.a. Reviewed By: n.a. Reviewed: n.a. Projected End: 1/8/2020 Days Open: 0 Comments: there was a BK filed by the borrower's heir in which she claimed an interest in the property. Here the property sold to a third party purchaser 9.13.19 and they (the TPP) are seeking to validate the sale in the BK. PHH needs to provide a formal response to the date they were first notified that Ms. Hoover (1) claimed an interest in the property and (2) provided notice to PHH that she filed a BK.

Received: 10/23/2019 12:21:38 PM

From: Robert McDonald

<rmcdonald@qualityloan.com>

To: Jeffrey Stenman

CC: IDSFC

Subject: RE: Suleiman / WA-18-835092-SW

Attachments:

No documents have been generated for this file yet.

Jeff

Sale completed and TDUS issued before notice of BK, then BK dismissed, third party purchaser aware of bankruptcy filing and did not want sale unwound. He has been advised to seek confirmation of sale in BK – not sure if he did that or not. I will contact him now for an update.

Robert W. McDonald | General Counsel "Excellence Starts Here"

108 1st Avenue South, Suite 202 Seattle, WA 98104 d. 206.596.4862 | f. 206.274.4902 | c. 206.673.6523 rmcdonald@qualityloan.com

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change based on the specific facts of any given situation. The information and opinions set forth herein are intended as general information only, and are not intended to serve as legal advice or as a substitute for legal counsel. If you have a question about a specific factual situation, you should contact an attorney directly.

From: Jeffrey Stenman < jstenman@qualityloan.com>

Sent: Wednesday, October 23, 2019 12:08 PM

Subject: FW: Suleiman / WA-18-835092-SW

Is this sale now good? I see no rescission launched in BKFS. I see no response to the client request 9/27/2019 that Kristen sent to you. Nothing documented.

Jeff Stenman President Quality Loan Service Corporation of Washington

"Service second to none"

108 1st Avenue South, Suite 202

Seattle, WA 98104

Direct Phone: 206-596-4869

Fax: 206-257-3163

Ext. 2927

jstenman@qualityloan.com

Your feedback is warmly welcomed and greatly appreciated! Please feel free to send us your suggestions, comments, and/or concerns to <a href="mailto:OLSFeedback@qualityloan.com">OLSFeedback@qualityloan.com</a>.

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From: Lance Olsen

Sent: Tuesday, September 24, 2019 4:17 PM

To: Jeffrey Stenman < jstenman@qualityloan.com >;

Qlsbankruptcyhub < <u>Qlsbankruptcyhub@McCarthyHolthus.com</u>>

Cc: IDSFC <IDSFC@qualityloan.com>; Robert McDonald

<rmcdonald@qualityloan.com>

Subject: RE: Suleiman / WA-18-835092-SW



Lance E. Olsen | Managing Partner – Northwest | Member State Bar of Washington, Oregon, Idaho

Received: 10/23/2019 1:56:41 PM

From: Robert McDonald

<rmcdonald@qualityloan.com>

To: Jeffrey Stenman

CC: IDSFC

Subject: RE: Suleiman / WA-18-835092-SW

Attachments:

No documents have been generated for this file yet.

Update – I conferred with Lance again, reached out to TPP – awaiting their response, need to confirm status of occupancy/UD.

Trustee does not have power alone to unwind, bottom line is sale may have a problem (will depend on Sarah hoover taking action) but unable to take action without TPP, they need to determine if willing to open BK and validate sale. SF being held, will update client once TPP responds.

Robert W. McDonald | General Counsel "Excellence Starts Here"

108 1st Avenue South, Suite 202 Seattle, WA 98104 d. 206.596.4862 | f. 206.274.4902 | c. 206.673.6523 rmcdonald@qualityloan.com

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From: Robert McDonald

Sent: Wednesday, October 23, 2019 12:21 PM To: Jeffrey Stenman < jstenman@qualityloan.com>

Cc: IDSFC <IDSFC@qualityloan.com> Subject: RE: Suleiman / WA-18-835092-SW

Jeff

Sale completed and TDUS issued before notice of BK, then BK dismissed, third party purchaser aware of bankruptcy filing and did not want sale unwound. He has been advised to seek confirmation of sale in BK – not sure if he did that or not. I will contact him now for an update.

Robert W. McDonald | General Counsel "Excellence Starts Here"

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e. cmaus@mccarthyholthus.com

From: JoAnn Goldman On Behalf Of Olsbankruptcyhub

Sent: Thursday, October 3, 2019 2:15 PM

To: Sierra West <Swest@qualityloan.com>; Chelsea Maus

<cmaus@McCarthyHolthus.com>

Cc: Rodica M. Cirstioc <rcirstioc@qualityloan.com>

Subject: RE: 5107 Non-Judicial / Surplus WA-18-835092-SW

# I still don't have any information on this-

# Chelsea – can you pull BK docs from I Desk?

From: Sierra West

Sent: Tuesday, October 1, 2019 11:57 AM

To: Qlsbankruptcyhub

< <u>Qlsbankruptcyhub@McCarthyHolthus.com</u>> Cc: Rodica M. Cirstioc < rcirstioc@qualityloan.com>

Subject: RE: 5107 Non-Judicial / Surplus WA-18-835092-SW

### Can you pull the BK documents from i-desk.

Ms hoover and attorney Ken Howard with legal network indicate bankruptcy filed 4 days prior to foreclosure sale. Please see bankruptcy doc in iDesk.

They request the foreclosure sale of 13Sep be rescinded. I advised I entered bankruptcy in the account and ask them to call back Monday.

Thank you,

#### Melvin boskett

Sierra Herbert-West | Trustee Sales Officer "Excellence Starts Here" 108 1st Avenue South, Suite 202 Seattle, WA 98104 d. 206-596-4851 | f. 206.257.3163 <a href="mailto:swest@qualityloan.com">swest@qualityloan.com</a>

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From: JoAnn Goldman On Behalf Of Qlsbankruptcyhub

Sent: Tuesday, October 1, 2019 10:33 AM To: Sierra West <Swest@qualityloan.com>

Subject: RE: 5107 Non-Judicial / Surplus WA-18-835092-SW

What BK are they asking about?

Sent: Tuesday, October 1, 2019 10:41 AM

To: Qlsbankruptcyhub

<Qlsbankruptcyhub@McCarthyHolthus.com>

Cc: IDSFC < IDSFC@qualityloan.com>

Subject: FW: 5107 Non-Judicial / Surplus WA-18-835092-SW

#### Good Morning,

Can you please assist with the below request.

Sierra Herbert-West | Trustee Sales Officer "Excellence Starts Here" 108 1st Avenue South, Suite 202 Seattle, WA 98104 d. 206-596-4851 f. 206.257.3163 swest@qualityloan.com

Your feedback is warmly welcomed and greatly appreciated! Please feel free to send us your suggestions, comments, and/or concerns to QLSFeedback@qualityloan.com.

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Federal law requires us to advise you that communication with our office could be interpreted as an attempt to collect a debt and that any information obtained will be used for that purpose.

From: Shinde, Siddharth V

[mailto:Siddharth.Shinde@ocwen.com] Sent: Monday, September 30, 2019 12:20 PM

To: Larissa Anderson < landerson@McCarthyHolthus.com >; swtsounit <swtsounit@McCarthyHolthus.com>; Christina Rodriguez < crodriguez@McCarthyHolthus.com >; Susan Hurley

<shurley@qualityloan.com>; Jennifer Smith <jsmith@McCarthyHolthus.com>; WASale

<WASale@McCarthyHolthus.com>

Cc: Robertson, Shelly (MBS)

<shelly.robertson@mortgagefamily.com>; Joyce, Ronald (MBS)

<ronald.joyce@mortgagefamily.com>; Boskett, Melvin (MBS)

<melvin.boskett@mortgagefamily.com>; 'DLD HAMP'

<<u>DLDHAMP@mortgagefamily.com</u>>; Laskar, Imdad A

<Imdad.Laskar@ocwen.com>; Vaghela, Abhisekh P

<a href="mailto:</a><a href="mailto:Abhisekh.Vaghela@ocwen.com"><a href="mailto:Gireesh"><a href

<<u>Praveen.Gireesh@ocwen.com</u>>; Siler, Cariese (MBS)

<cariese.siler@mortgagefamily.com>; Mangaokar, Hemant H

< Hemant. Mangaokar@ocwen.com >; Brophy, Katie

<katie.brophy@ocwen.com>

Subject: RE: 5107

Hello - We are pending a response to the below email. Please confirm if the FC sale stands valid or is invalid due to BK.

Regards,

Siddharth Shinde | Associate | Foreclosure Deed Ocwen Financial Solutions Private Limited

Any foreclosure (Deed) related escalations please contact my supervisor Imdad

QWA002620 Pg. 10 of 29

From: Shinde, Siddharth V

Sent: Friday, September 27, 2019 4:49 PM To: 'landerson@mccarthyholthus.com' <landerson@mccarthyholthus.com>;

'swtsounit@qualityloan.com' <swtsounit@qualityloan.com>;

'crodriguez@mccarthyholthus.com'

<<u>crodriguez@mccarthyholthus.com</u>>; 'shurley@qualityloan.com'

<shurley@qualityloan.com</p>

; 'jsmith@qualityloan.com'

<jsmith@qualityloan.com</pre>>; 'WAsale@mccarthyholthus.com'

< WAsale@mccarthyholthus.com >

Cc: Robertson, Shelly (MBS)

<shelly.robertson@mortgagefamily.com>; Joyce, Ronald (MBS)

<ronald.joyce@mortgagefamily.com>; Boskett, Melvin (MBS)

<melvin.boskett@mortgagefamily.com>; DLD HAMP

<DLDHAMP@mortgagefamily.com>; Laskar, Imdad A

< <u>Imdad.Laskar@ocwen.com</u>>; Vaghela, Abhisekh P

< <u>Abhisekh. Vaghela@ocwen.com</u>>; Gireesh, Praveen

<Praveen.Gireesh@ocwen.com>; Siler, Cariese (MBS)

<<u>cariese.siler@mortgagefamily.com</u>>; Mangaokar, Hemant H

< <u>Hemant.Mangaokar@ocwen.com</u>>; Brophy, Katie

< katie.brophy@ocwen.com >

Subject: RE: 5107 Importance: High

Hello,

Please confirm if the FC sale stands valid or is invalid due to BK.

#### Regards.

Siddharth Shinde | Associate | Foreclosure Deed Ocwen Financial Solutions Private Limited

**☎** 561-682-7000-67313 ⊠ Siddharth.shinde@ocwen.com

Any foreclosure (Deed) related escalations please contact my supervisor Imdad

Laskar- Imdad.Laskar@ocwen.com

From: Vaghela, Abhisekh P

Sent: Friday, September 27, 2019 4:35 PM

To: Gireesh, Praveen < Praveen.Gireesh@ocwen.com >; Siler, Cariese (MBS) < cariese.siler@mortgagefamily.com >; Mangaokar, Hemant H < Hemant.Mangaokar@ocwen.com >; Brophy, Katie

<katie.brophy@ocwen.com>; Shinde, Siddharth V

< <u>Siddharth.Shinde@ocwen.com</u>>

Cc: Robertson, Shelly (MBS)

<shelly.robertson@mortgagefamily.com>; Joyce, Ronald (MBS)

<ronald.joyce@mortgagefamily.com>; Boskett, Melvin (MBS)

<melvin.boskett@mortgagefamily.com>; DLD HAMP

<DLDHAMP@mortgagefamily.com>; Laskar, Imdad A

<Imdad.Laskar@ocwen.com>

Subject: RE: 5107

#### Siddharth -

Kindly review for the sale validity with the firm and provide the response ASAP.

Abhisekh Vaghela

Team Lead, Foreclosure

#### Abhisekh.vaghela@ocwen.com

From: Gireesh, Praveen

Sent: Thursday, September 26, 2019 8:36 PM

To: Siler, Cariese (MBS) < <a href="mailto:cariese.siler@mortgagefamily.com">cariese.siler@mortgagefamily.com</a>; Mangaokar, Hemant H < <a href="mailto:Hemant.Mangaokar@ocwen.com">Hemant.Mangaokar@ocwen.com</a>; Brophy, Katie < katie.brophy@ocwen.com</a>; Vaghela, Abhisekh P

< Abhisekh. Vaghela@ocwen.com >

Cc: Robertson, Shelly (MBS)

<shelly.robertson@mortgagefamily.com>; Joyce, Ronald (MBS)

<ronald.joyce@mortgagefamily.com>; Boskett, Melvin (MBS)

<melvin.boskett@mortgagefamily.com>; DLD HAMP

<DLDHAMP@mortgagefamily.com>

Subject: RE: 5107

#### AB

Please review with FC firm to determine if the FC sale was invalid due to BK.

From: Siler, Cariese (MBS) < <u>Cariese.Siler@mortgagefamily.com</u>>

Sent: Thursday, September 26, 2019 8:34 PM

To: Gireesh, Praveen < <a href="mailto:Praveen.Gireesh@ocwen.com">Praveen.Gireesh@ocwen.com</a>;
Mangaokar, Hemant H < Hemant.Mangaokar@ocwen.com</a>;

Brophy, Katie <katie.brophy@ocwen.com>

Cc: Robertson, Shelly (MBS)

<shelly.robertson@mortgagefamily.com>; Joyce, Ronald (MBS)

<ronald.joyce@mortgagefamily.com>; Boskett, Melvin (MBS)

<melvin.boskett@mortgagefamily.com>; DLD HAMP

<<u>DLDHAMP@mortgagefamily.com</u>>

Subject: RE: 5107 Importance: High

#### Good morning

The BNK workstation is not active and DLD hamp does not handle this process, for BNK or rescinding sales. Let me loop in some team players that could assist to see if BNK was actually filed and they can provide you with the information needed.

Praveen, Hemant, Katie,

Can you please see below and assist or advise who would be able to?

Thanks,

Cariese Siler Foreclosure Referral and Commencements Holds Mail stop SV-09 856-917-8117

From: Boskett, Melvin (MBS)

Cc: Robertson, Shelly (MBS)
<<u>Shelly.Robertson@mortgagefamily.com</u>>; Joyce, Ronald (MBS)
<<u>Ronald.Joyce@mortgagefamily.com</u>>

Subject: 5107

Hello,

091919 7MK INBOUND A3P QUALITY RPC CONTACT-ON PLAN 091919 7MK <A3P, MS HOOVER/MR HOWARD-LEGAL NETWORK IND BNK FILE>

<D 9SEP, FORC SALE 13SEP SHOULD BE RESCINDED. ADV BN> <K TSK OPND, CALL BACK MONDAY.

Ms hoover and attorney Ken Howard with legal network indicate bankruptcy filed 4 days prior to foreclosure sale. Please see bankruptcy doc in iDesk.

They request the foreclosure sale of 13Sep be rescinded. I advised I entered bankruptcy in the account and ask them to call back Monday.

Thank you,

Melvin boskett

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From: Michael Lappano <mlappano@invitationhomes.com>

Sent: Monday, December 16, 2019 12:58 PM

To: Robert McDonald <rmcdonald@qualityloan.com>

Cc: IDSFC <IDSFC@qualityloan.com>

Subject: RE: SULEIMAN | RE: TS# WA-18-835092-SW

Understood, thanks,

# Michael Lappano

Regional Director of Acquisitions

office 206.428.2886 cell 206.390.5955 mlappano@invitationhomes.com

15900 SE Eastgate Way, Suite 150, Bellevue WA 98008 invitationhomes.com

Sent: Monday, December 16, 2019 12:50 PM

To: Michael Lappano <mlappano@invitationhomes.com>

# Michael

I would recommend reaching out to John McIntosh with Schweet Linde & Coulson if you need representation. I say this as Mr. Olsen will likely have a conflict due to his client PHH also being involved in this action. If Mr. McIntosh is not able to assist he should be able to also provide you some recommendations for counsel. Thank you.

John A. McIntosh, Attorney Schweet Linde & Coulson, PLLC 575 S. Michigan Street Seattle, Washington 98108 Direct dial: (206) 381-0118 Fax: (206) 381-0101 johnm@schweetlaw.com

Robert W. McDonald | General Counsel "Excellence Starts Here"

108 1st Avenue South, Suite 202 Seattle, WA 98104 d. 206.596.4862 | f. 206.274.4902 | c. 206.673.6523 rmcdonald@qualityloan.com

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From: Michael Lappano <mlappano@invitationhomes.com>

Sent: Monday, December 16, 2019 12:45 PM

To: Robert McDonald < <a href="mailto:rmcdonald@qualityloan.com">rmcdonald@qualityloan.com</a> Subject: RE: SULEIMAN | RE: TS# WA-18-835092-SW

Just an FYI...I have spoken again to my counsel and we have agreed to reach out to Lance Olsen to represent us and see if we can push this one thru,

# Michael Lappano

Regional Director of Acquisitions

office 206.428.2886 cell 206.390.5955 mlappano@invitationhomes.com

15900 SE Eastgate Way, Suite 150, Bellevue WA 98008 invitationhomes.com

From: Robert McDonald < rmcdonald@qualityloan.com >

Sent: Friday, December 13, 2019 10:18 AM

To: Michael Lappano <mlappano@invitationhomes.com>

Cc: IDSFC < IDSFC@qualityloan.com >; Sierra West

<Swest@qualityloan.com>

Subject: RE: SULEIMAN | RE: TS# WA-18-835092-SW

# Michael

See attached from counsel for Ms. Hoover. Please forward this to your attorney. It is strongly recommended to pursue relief in bankruptcy court to avoid future litigation.

Robert W. McDonald | General Counsel "Excellence Starts Here"

108 1st Avenue South, Suite 202 Seattle, WA 98104 d. 206.596.4862 | f. 206.274.4902 | c. 206.673.6523 rmcdonald@qualityloan.com

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From: Michael Lappano <mlappano@invitationhomes.com>

Sent: Friday, December 13, 2019 8:27 AM

To: Robert McDonald <rmcdonald@qualityloan.com> Cc: IDSFC <IDSFC@qualityloan.com>; Sierra West

<Swest@qualityloan.com>

Subject: Re: SULEIMAN | RE: TS# WA-18-835092-SW

Sorry for the delay....at this time we are going to wait to see how things proceed.

Michael Lappano Regional Director of Acquisitions Seattle

**Invitation Homes** 15900 SE Eastgate Way, Suite 150 Bellevue WA 98008

d 206-428-2886

m 206-390-5955

e mlappano@invitationhomes.com

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On Dec 12, 2019, at 3:01 PM, Robert McDonald <a href="mailto:rmcdonald@qualityloan.com">rmcdonald@qualityloan.com</a>> wrote:

? Mike

Any update from your General Counsel re opening the Hoover BK and proceeding with a motion to annual any potential stay and validate the sale held? Please advise. Thank you.

Robert W. McDonald | General Counsel <image001.jpg> "Excellence Starts Here"

108 1st Avenue South, Suite 202 Seattle, WA 98104 d. 206.596.4862 | f. 206.274.4902 | c. 206.673.6523 rmcdonald@qualityloan.com

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From: Robert McDonald

Sent: Wednesday, December 11, 2019 5:04 PM

To: 'Michael Lappano'

<mlappano@invitationhomes.com>

Cc: IDSFC < IDSFC@qualityloan.com >; Sierra West

<Swest@qualityloan.com>

Subject: RE: SULEIMAN | RE: TS# WA-18-835092-SW

### Mike

Any update from your General Counsel re opening the Hoover BK and proceeding with a motion to annual any potential stay and validate the sale held? Please advise. Thank you.

Robert W. McDonald | General Counsel <image001.jpg> "Excellence Starts Here"

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QWA002749 Pg. 19 of 29 or any use whatsoever of this transmission and its contents. If you receive this transmission in error, please reply or call the sender and arrangements will be made to retrieve the originals from you at no charge. Federal law requires us to advise you that communication with our office could be interpreted as an attempt to collect a debt and that any information obtained will be used for that purpose.

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From: Robert McDonald

Sent: Tuesday, December 10, 2019 5:05 PM

To: 'Michael Lappano'

<mlappano@invitationhomes.com> Cc: IDSFC <IDSFC@qualityloan.com>

Subject: RE: SULEIMAN | RE: TS# WA-18-835092-SW

#### Mike

Any update from your General Counsel re opening the Hoover BK and proceeding with a motion to annual any potential stay and validate the sale held? Please advise. Thank you.

Robert W. McDonald | General Counsel <image001.jpg> "Excellence Starts Here"

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From: Robert McDonald

Sent: Wednesday, December 4, 2019 5:05 PM

To: 'Michael Lappano'

<<u>mlappano@invitationhomes.com</u>> Cc: IDSFC <<u>IDSFC@qualityloan.com</u>>

Subject: RE: SULEIMAN | RE: TS# WA-18-835092-SW

# Thank you for the update.

Robert W. McDonald | General Counsel <image001.jpg> "Excellence Starts Here"

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From: Michael Lappano

<mlappano@invitationhomes.com>

Sent: Wednesday, December 4, 2019 5:04 PM

To: Robert McDonald < <a href="mailto:rmcdonald@qualityloan.com">rmcdonald@qualityloan.com</a>>

Cc: IDSFC <IDSFC@qualityloan.com>

Subject: RE: SULEIMAN | RE: TS# WA-18-835092-SW

Sorry been in the field today... I hope to talk top her tomorrow.

Michael Lappano

Regional Director of Acquisitions

<image002.png>

office 206.428.2886 cell 206.390.5955 mlappano@invitationhomes.com

15900 SE Eastgate Way, Suite 150, Bellevue WA 98008 <u>invitationhomes.com</u>

••••••

From: Robert McDonald <<u>rmcdonald@qualityloan.com</u>>

Sent: Wednesday, December 4, 2019 11:24 AM

To: Michael Lappano

<<u>mlappano@invitationhomes.com</u>> Cc: IDSFC <<u>IDSFC@qualityloan.com</u>>

Subject: RE: SULEIMAN | RE: TS# WA-18-835092-SW

## Mike

Any update from your General Counsel re opening the Hoover BK and proceeding with a motion to annual any potential stay and validate the sale held?

Robert W. McDonald | General Counsel <image001.jpg> "Excellence Starts Here"

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Received: 1/6/2020 4:13:34 PM From: Robert McDonald

<rmcdonald@qualityloan.com>

To: Sierra West IDSFC

CC: Jeffrey Stenman Kristen Oswood

Subject: \*ACTION NEEDED\* SULEIMAN | RE: TS# WA-

18-835092-SW

Attachments:

No documents have been generated for this file yet.

#### Sierra

Please have the team check imaging for any notices PHH/Ocwen sent to the third party responding to their disputes. Also please have the borrower communication issue raised in LPS and state that PHH needs to provide a formal response to the date they were first notified that Ms. Hoover (1) claimed an interest in the property and (2) provided notice to PHH that she filed a BK. Thank you.

Robert W. McDonald | General Counsel "Excellence Starts Here"

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From: Quick, Andrea S < Andrea. Quick@mortgagefamily.com>

Sent: Monday, January 6, 2020 7:32 AM

To: Robert McDonald cc: IDSFC <IDSFC@qualityloan.com>; Sierra West <Swest@qualityloan.com>; Jeffrey Stenman

<jstenman@qualityloan.com>

Subject: RE: \*REPLY NEEDED\* SULEIMAN | RE: TS# WA-18-835092-

SW

A third party called in multiple times stating they are the heir. The proof that was provided was not sufficient since the document was not executed. On 9/16 our Bky team confirmed that a bky module would not be opened since there was no proof that the heir was linked to the property. Please check imaging for any notices we sent to the third party responding to their disputes. Also have the borrower communication issue raised in LPS and state if we need to provide a formal response.

Once you've pulled the letters from imaging let me know if you need additional information.

Andrea Quick
Manager, Attorney Management | Default Servicing
PHH Mortgage
1 Mortgage Way
Mt. Laurel, NJ 08054
T: 215-734-4917
andrea.guick@ocwen.com

PHH Mortgage, a subsidiary of Ocwen Financial Corporation

Sent: Sunday, January 5, 2020 10:10 AM

To: Quick, Andrea S < Andrea. Quick@mortgagefamily.com >

Cc: IDSFC < IDSFC@qualityloan.com >; Sierra West < Swest@qualityloan.com >; Jeffrey Stenman

<jstenman@qualityloan.com>

Subject: \*REPLY NEEDED\* SULEIMAN | RE: TS# WA-18-835092-SW

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5107

On this loan there was a BK filed by the borrower's heir in which she claimed an interest in the property. Here the property sold to a third party purchaser 9.13.19 and they (the TPP) are seeking to validate the sale in the BK. Two questions have arisen that I am seeking information on to assist in resolving this matter.

- 1. The heir Sarah Hoover, did she ever communicate to PHH she filed BK and if so when?
- 2. The heir Sarah Hoover appears to have filed BK -8882 – what SS does with the SSN PHH have for Ms. Hoover and how was that number provided to PHH. I ask because it appears we had a different number for her and need to know where that number came from.

	Mortgagor	Mortgagor Info	Service	Additional Info
<u>Select</u>	ALI SULEIMAN SSN: 1892	Notify By Email: No 18205 106TH STREET EAST BONNEY LAKE, WA 98391 BONNEY LAKE, WA 98391 County: PIERCE	Service History	Assign Counsel Pro Per M&H is Counsel  Yes No  Bypass SCRA
<u>Select</u>	Amir Suleiman SSN: -4596	Notify By Email: No 24805 22ND AVE S KENT, WA 98032 KENT, WA 98032	Service History	Assign Counsel Pro Per M&H is Counsel  Yes No  Bypass SCRA
<u>Select</u>	NURHASIN SULEIMAN SSN: -0055	Notify By Email: No 24805 22ND AVE S KENT, WA 98032 KENT, WA 98032	Service History	Assign Counsel Pro Per M&H is Counsel  Yes No  Bypass SCRA
<u>Select</u>	SARAH HOOVER SSN: -8882	Notify By Email: No 18205 106TH STREET EAST BONNEY LAKE, WA 98391 BONNEY LAKE, WA 98391	Service History	Assign Counsel Pro Per M&H is Counsel  Yes No  Bypass SCRA
□ Doc 73	2 15 Filod	County:	Ent 11/13	2/20 21:51:

QWA003025 Pg. 27 of 29

		Company Name: The Heirs and Devisees of Ali Suleiman	Notify By Email: No	Service History	Assign Counsel Pro Per M&H is Counsel
<u>Select</u>		STREET EAST BONNEY LAKE, WA 98391 BONNEY LAKE, WA 98391 County:		Yes No Bypass SCRA	
			PIERCE		

Robert W. McDonald | General Counsel "Excellence Starts Here"

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From: SSNRequests < SSNRequests@McCarthyHolthus.com>

Sent: Friday, January 3, 2020 3:13 PM

To: Robert McDonald < rmcdonald@qualityloan.com >;
Case 20-04002-Ms អាក្រទាល់ វិទីស្ថាន ក្រៀមទៅន ក្រៀមទៅនៃ ក្រៀប ខ្លាំង ក្រុម ក្រុម ក្រុម ប្រទេស 20-04002-Ms អាក្រទាំង ខេត្ត ប្រទេស 20-04002-Ms អាក្រទាំង ខេត្ត ប្រទេស 20-04002-Ms អាក្រទាំង 20-04002-Ms អាក្រទេស 20-04002-Ms អាក្រទេ

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From: Isabel Barreras < <u>ibarreras@McCarthyHolthus.com</u>>

Sent: Monday, January 6, 2020 9:25 AM

To: Sierra West < <a href="mailto:Swest@qualityloan.com">Swest@qualityloan.com</a>>; Robert McDonald

<rmcdonald@qualityloan.com>; Jeffrey Stenman

<jstenman@qualityloan.com>; IDSFC <<u>IDSFC@qualityloan.com</u>>

Cc: Dave Owen < <a href="mailto:dowen@Mccarthyholthus.com">dowen@Mccarthyholthus.com</a>>; Mike Dye

< MDye@idsolutions-inc.com >; John Lopez < jlopez@idsolutions-inc.com >

inc.com>

Subject: RE: SULEIMAN | RE: TS# WA-18-835092-SW

Good Morning Team,

Robert you requested confirmation for Susan's SSN. I noticed a discrepancy on what was showing in IDS and went ahead and updated it to show the correct and validated social.

**Thanks** 

# I sabel Barreras | Production Support

McCarthy? Holthus, LLP

m. 411 lvy St., San Diego, CA 92101

d. 619.685-4800 | ext 3449

e. ibarreras@mccarthyholthus.com

w. http://www.mccarthyholthus.com

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\*Not licensed to practice law. Should escalation be required, please contact: Janeth Romero at jsalas@mccarthyholthus.com

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